

COVID-19 Management House rules

1. Please do not visit the Club if you are feeling unwell and stay home
 - **Fever • Cough • Shortness of breath • Other flu-like symptoms**
 - **Please consult medical advice if you indeed feel unwell**
2. Club employees may require you to be subjected to a temperature scan at any time
 - **You will be asked to leave the Club for the day if a scan result indicates that you have a temperature of 38 degrees or above**
3. All patrons must enter the venue via the escalator
 - **Movement impaired people (e.g. - wheel chairs will be directed to use the lift)**
4. All patrons must record their visit into the club
 - **Members must swipe their membership card as directed by the door staff**
5. Visitors must provide a telephone or email contact number as part of the sign in process as directed by the door staff
6. All patrons are always required to be seated
 - **You may leave your seat to use the toilet facilities only**
 - **You may leave your seat to change a gaming machine location if it is safe to do so**
 - **You may leave your seat briefly to use the closest sanitiser station to you**
 - **You may leave your seat to leave the premises**
7. Food & Beverage service is by tray service only - bar service areas and counters are closed
 - **Non-gaming areas- indicate to a staff member on the floor that you wish to order**
 - **Gaming area- select the drink service button on your gaming machine**
8. The level 1 gaming floor is for gaming customers only- due to government patron number restrictions
 - **Non -play of an EGM (poker machine) or a multi terminal machine will result in patrons being asked to move to level 2 (conditional on patron number restrictions you may be asked to leave for the day and return at a later time)**
9. Please assist us with EFTPOS transactions wherever possible
10. Please ensure that you follow social distancing rules always (1.5 meters)
11. Please ensure that you follow correct etiquette with coughing and sneezing by using your arm/shoulder or using a tissue then disposing of the used tissue
12. Patrons are restricted to 10 persons per seating
13. Please always follow the directions of management and staff – we wish everyone to be safe

